

TERMS FOR BOOKINGS AND CANCELLATIONS

Accommodation per Night

Cottage accommodation starts at 3 pm on your date of arrival and ends at noon on your date of departure. If you have booked a cottage in advance, it will be reserved for you until 6 pm on your date of arrival, unless there has been no separate agreement on a later arrival.

Terms and Conditions of Cancellation for Private Customers

a) Ordinary bookings: If the booking is cancelled later than 6 pm in the previous evening, we will charge a full price for one overnight stay.

b) Bookings at the time of special events (e.g. Midsummer)

The booking can be cancelled without any charge not later than 7 days before the date of arrival. If the booking is cancelled later, we are entitled to charge compensation as follows: Cancellation later than 7 days before the intended date of arrival: 50 % or the price of one overnight stays Cancellation later than 1 day before the intended date of arrival: 90 % of the price.

Check also the booking site for special details of a specific company.

Terms and Conditions of Cancellation for Groups

The booking for a group can be cancelled without a charge when:

a) it is done not later than 21 days before the intended date of arrival and when it covers 50% or more of the group, or

b) It is done not later than 14 days before the intended date of arrival and when it covers less than 50% of the group. If the booking is cancelled later, we will charge as follows:

a): 21-14 days before the intended date of arrival: 25 % 13-7 days before the intended date of arrival: 75 % later than 7 days before the intended date of arrival: 90%

b): 14-8 days before the intended date of arrival: 25 % 7-3 days before the intended date of arrival: 50 % later than 3 days before the intended date of arrival: 90 %

Payment service provider

Paytrail Oyj (2122839-7) acts as an implementer of the payment handling service and as a Payment Service Provider. Paytrail Oyj will be shown as the recipient in the invoice and Paytrail Oyj will forward the payment to the merchant.

Paytrail Oyj is an authorized Payment Institution. For reclamations, please contact the website you made your payment to.

Paytrail Oyj, business ID 2122839-7

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www.paytrail.com

Netbanks

Paytrail Oyj (FI2122839) provides netbank related payment transfer services in co-operation with Finnish banks and credit institutions. For consumer the service works exactly the same way as traditional web payments.

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